



# Strategic Leadership Team (SLT) and Corporate Leadership Team (CLT)



Deputy Chief Executive  
(Resident Services)  
Sarah Pemberton



Strategic Director  
(Place)  
James Doe



Chief Executive  
Claire Hamilton



Strategic Director  
(People and Transformation)  
Aidan Wilkie



Strategic Director  
(Corporate and Commercial Services)  
Catherine Silva Donayre

## Corporate Leadership Team (CLT)

### AD Housing Operations Jon Maxwell (Interim)

- Head of Housing Management  
Oliver Jackson

### AD Compliance Mark Pinnell (Interim)

- Head of Housing Property Services  
Gary Goggins (Interim)

### AD Strategic Housing Natasha Beresford

- AD Neighbourhood Delivery **Richard LeBrun**
- Head of Regulatory Services **Emma Walker**
- Head of Environmental Services **VACANT**
- Head of Community Safety **Karen Proudfoot (INTERIM)**

### AD Planning Alex Robinson

- Head of Development Management  
**Philip Stanley (SECONDMENT)**

### AD Place, Communities and Enterprise Tom Dewey (INTERIM)

### Head of Property Services Richard Rice

### Head of Development David Barrett

### AD People Matt Rawdon

### Head of Digital VACANT

### Head of Communications and Engagement Kelvin Soley

### Head of Transformation Hannah Peacock (SECONDMENT)

### Head of Commercial Development Ben Hosier

### AD Legal and Democratic Services (MO) Mark Brookes

- Head of Legal and Democratic Services (Deputy MO) **Gavin Milnthorpe**

### Chief Finance Officer (S151) Nigel Howcutt

- Head of Financial Services (Deputy S151) **Fiona Jump**
- Head of Revenues and Benefits **Chris Baker**



# Resident Services



Deputy Chief Executive  
(Resident Services)  
Sarah Pemberton

AD – Assistant Director



AD Compliance  
Mark Pinnell (Interim)  
Mark.pinnell@dacorum.gov.uk  
DD: 01442 228 731 (ext. 2731)



AD Housing Operations  
Jon Maxwell (Interim)  
jon.maxwell@dacorum.gov.uk



AD Strategic Housing  
Natasha Beresford  
natasha.beresford@dacorum.gov.uk  
DD: 01442 228 840 (ext. 2840)



AD Neighbourhood Delivery Richard LeBrun  
richard.lebrun@dacorum.gov.uk  
DD: 01442 228 355 (ext. 2355)



Head of Housing Property  
Services Gary Goggins (Interim)  
Gary.Goggins@dacorum.gov.uk  
DD: 01442 228568 (ext. 2568)



Head of Housing Management  
Oliver Jackson  
oliver.jackson@dacorum.gov.uk  
DD: 01442 228 229 (ext. 2229)

Teams:

- Homeless Prevention
- Housing Needs
- Private Sector Housing
- Strategic Housing
- Stock Review process
- Estate Regeneration
- Performance
- Complaints



Head of Regulatory Services  
Emma Walker  
emma.walker@dacorum.gov.uk  
DD: 01442 228 861  
(ext. 2861)

Teams:

- Corporate Health Safety and Resilience
- Environmental Health
- Operations and Public Health



Head of Environmental Services  
VACANT

Teams:

- Clean Safe and Green
- Parks and Open Spaces
- Trees and Woodlands
- Fleet Services
- Resources
- Waste Development
- Depot Services
- Refuse and Recycling
- Cemeteries and Bereavement services



Head of Community Safety  
Karen Proudfoot (INTERIM)  
karen.proudfoot@dacorum.gov.uk  
M: 07831 480850

Teams:

- Community Safety
- Domestic abuse
- CCTV
- Problematic Places co-ordination

Teams:

- Engagement
- Income Management
- Supported Housing
- Tenancy Sustainment
- Cleaning Services
- Tenant and Leaseholder Services

Teams:

- Compliance
- Housing Asset Management
- Planned and Adaptations
- Responsive and key to key
- Service Charge and Leasehold Management
- Housing Maintenance Re-Procurement Project



# Place



Strategic Director  
(Place)  
James Doe

AD – Assistant Director



AD Planning  
Alex Robinson  
alex.robinson@dacorum.gov.uk  
DD: 01442 228 002 (ext. 2002)

**Teams:**

- Strategic Planning
- Infrastructure Planning and Developer Contributions



Head of Development Management  
Philip Stanley (SECONDMENT)  
Philip.stanley@dacorum.gov.uk  
DD: 01442 228 579 (ext. 2579)

**Teams:**

- Open Digital (DLUHC project)
- Development Management Majors and Minors
- Development Management Fast Track
- Development Management - Specialist Services:
  - Conservation
  - Business Support
  - Land Charges
  - Planning Enforcement



AD Place, Communities and Enterprise  
Tom Dewey (INTERIM)  
Tom.dewey@dacorum.gov.uk  
DD: 01442 228 435 (ext. 2704)

**Teams:**

- Economic Growth
- Inward Investment
- Hemel Place Team
- Place Strategies
- Arts & Entertainment
- Community partnerships
- Adventure Playgrounds



Head of Property Services  
Richard Rice  
richard.rice@dacorum.gov.uk  
DD: 01442 228 435 (ext. 2435)

**Teams:**

- Valuation and Estates
- Building Services
- Facilities Management
- Community Assets



Head of Development  
David Barrett  
david.barrett@dacorum.gov.uk  
DD: 01442 228 252 (ext. 2252)

**Teams:**

- Housing Development



# People and Transformation



Strategic Director  
(People and Transformation)  
Aidan Wilkie

AD – Assistant Director



AD People  
Matt Rawdon  
matthew.rawdon@dacorum.gov.uk  
DD: 01442 228 513 (ext. 2513)

- Teams:
- Human Resources
  - Organisational Development
  - EDI



Head of Digital  
VACANT

- Teams:
- Business Systems
  - ICT Service Provision
  - Website Improvement



Head of Communications and Engagement  
Kelvin Soley  
kelvin.soley@dacorum.gov.uk  
DD: 01442 228 504 (ext. 2504)

- Teams:
- Communications and Engagement
  - Corporate and Civic Events
  - Filming



Head of Transformation  
Hannah Peacock (SECONDMENT)  
hannah.peacock@dacorum.gov.uk  
DD: 01442 228 037 (ext. 2037)

- Teams:
- Performance and Policy
  - Customer Services Unit
  - Project Management Office
  - Complaints
  - Corporate Governance
  - Sustainability



# Corporate and Commercial Services



Strategic Director  
(Corporate and Commercial Services)  
Catherine Silva Donayre

AD – Assistant Director



Head of Commercial Development  
**Ben Hosier**  
[ben.hosier@dacorum.gov.uk](mailto:ben.hosier@dacorum.gov.uk)  
DD: 01442 228 215 (ext. 2215)

**Teams:**

- Procurement
- Contract Management
- Commercial Programme support
- Parking Services
- Garage Services



AD Legal and Democratic Services  
(Monitoring Officer) **Mark Brookes**  
[mark.brookes@dacorum.gov.uk](mailto:mark.brookes@dacorum.gov.uk)  
DD: 01442 228 236 (ext. 2236)



Head of Legal and Democratic Services  
(Deputy Monitoring Officer)  
**Gavin Milnthorpe**  
[Gavin.Milnthorpe@dacorum.gov.uk](mailto:Gavin.Milnthorpe@dacorum.gov.uk)

**Teams:**

- Legal
- Democratic Support
- Political and Mayoral Support
- Electoral Registration and Elections
- Licensing
- Central Admin



Chief Finance Officer (S151)  
**Nigel Howcutt**  
[nigel.howcutt@dacorum.gov.uk](mailto:nigel.howcutt@dacorum.gov.uk)  
DD: 01442 228 662 (ext. 2662)



Head of Financial Services (Deputy S151)  
**Fiona Jump**  
[fiona.jump@dacorum.gov.uk](mailto:fiona.jump@dacorum.gov.uk)  
DD: 01442 228 162 (ext. 2162)

**Teams:**

- Financial Accounts
- Financial Planning and Analysis
- Accounts Receivable and Income
- Payments Payroll and Right To Buy
- Insurance and Risk



Head of Revenues and Benefits  
**Chris Baker**  
[chris.baker@dacorum.gov.uk](mailto:chris.baker@dacorum.gov.uk)  
DD: 01442 228 290 (ext. 2290)

**Teams:**

- Benefits
- Corporate Anti-Fraud
- Revenues
- Revenues & Benefits Support