



# Your Council Tax 2022/23

Despite the continued challenges that the pandemic has brought over the past year, I'm proud that we have continued to provide a high standard of service to our residents.

To allow us to maintain our services at this level, the amount of Council Tax we charge will be increasing this year.

We collect your Council Tax on behalf of Dacorum Borough Council, Hertfordshire County Council, the Police and Crime Commissioner for Hertfordshire and the parish and town councils. Council Tax rises are set individually by each of these organisations.

We have raised our element of the Council Tax by 2.37 per cent, which equates to £5 per year for a band D property.

This leaflet shows the services that your Council Tax provides, and how we spend the 11 per cent allocated to Dacorum Borough Council.



*AD Williams*

Councillor Andrew Williams, Leader of the Council

## Understanding who collects your money, how your money is shared and how it is spent

It is important to understand how your Council Tax is shared among the three separate organisations, which organisation is responsible for which services and who to contact if you need help with that service.

### 1. Who collects your money?

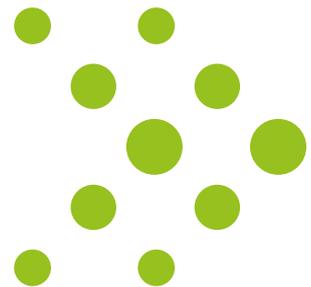
We collect your Council Tax on behalf of Dacorum Borough Council, Hertfordshire County Council, the Police and Crime Commissioner for Hertfordshire and the parish and town councils in Dacorum.

### 2. How is your money divided?

Every £1 of your Council Tax is shared in the following way:

<b>78p</b>	Hertfordshire County Council
<b>11p</b>	Dacorum Borough Council
<b>11p</b>	The Police and Crime Commissioner for Hertfordshire

### 3. How is your money spent?



### Council Tax bands

The amount of Council Tax each household pays is based on the value of the property. This excludes town and parish council charges (if you live in areas served by town and parish councils, you will also pay an extra charge for their services).

<b>Band A</b>	<b>Band E</b>
£1,312.45	£2,406.16
<b>Band B</b>	<b>Band F</b>
£1,531.18	£2,843.63
<b>Band C</b>	<b>Band G</b>
£1,749.92	£3,281.12
<b>Band D</b>	<b>Band H</b>
£1,968.67	£3,937.34

### Bandings

Your Council Tax bill states which band applies to your property. You can also check your Council Tax band by visiting:

[www.gov.uk/council-tax-bands](http://www.gov.uk/council-tax-bands)

# 3

## How is your money spent?

11%



**£223.00** (based on band D property)

11 per cent of your Council Tax bill goes to fund policing and crime prevention, including:

- Setting a five-year Police and Crime Plan and determining local policing priorities
- Driving down crime and providing an efficient and effective service for the public.

**Who to contact:**  
Find out more about the role of The Police and Crime Commissioner for Hertfordshire [www.hertscommissioner.org](http://www.hertscommissioner.org)  
**To contact the Police call:**  
Non emergencies: 101  
Emergencies: 999

11%



**£216.36** (based on band D property)

Dacorum Borough Council provides a range of services for its 150,000 residents. 11 per cent of your Council Tax bill goes to fund these important services, including:

- Bins and Recycling, including collection of 12 million waste and recycling bins per year
- Keeping streets and parks clean and tidy, including 62 play areas, 5 Green Flag parks and 2 Queen Elizabeth II Fields in Trust
- Maintaining playgrounds and play areas across the borough
- Environmental Health Services, including pest control, food inspection, COVID-19 inspections and advice, and anti-social behaviour
- Licensing
- Community Grants, including funding for community groups
- Planning Services, including the Local Plan, planning permission and enforcement
- Housing Advice and Benefits, providing advice to those in housing need and processing housing benefit, Council Tax support and discretionary housing payments.

### Value for money

The average household (band D) pays £18.03 per month (equivalent to 59p per day) to fund the full range of services listed.

In addition, your Council Tax is helping to fund our Place Strategy work. Place Strategies are multi-agency programmes which will guide the transformation of our key towns.

**Who to contact:**  
If you have any issues or require help with any of these services, please contact Dacorum Borough Council directly.  
Dacorum Borough Council [www.dacorum.gov.uk](http://www.dacorum.gov.uk)  
General enquiries: 01442 228000  
Facebook: [www.facebook.com/dacorum](https://www.facebook.com/dacorum)  
Twitter: @DacorumBC  
Instagram: @DacorumBC



**Where our money comes from:**  
Housing rent (from council tenants) **£57.30m**  
Fees, charges and contributions **£18.99m**  
Investments (properties and interest) **£4.93m**  
Government funding and grants **£2.86m**  
Council Tax (including adjustments) **£12.84m**  
Business rates **£2.90m**

78%



**£1,529.31** (based on band D property)

Hertfordshire County Council provides a substantial number of services. 78 per cent of your Council Tax bill goes to fund these important services, including:

- Adult Social Services
- Children's Social Care, including adoption and fostering
- Schools and Education
- Libraries and Archives
- Highways, Roads and Pavements, including reporting faulty street lights, potholes or roadworks
- Recycling, Waste and Environment
- Births, Deaths, Marriages and Citizenship
- Health in Hertfordshire
- Fire and Rescue, including fire stations and rescue services
- Business and Trading Standards.

**Who to contact:**  
If you have any issues or require help with any of these services, please contact Hertfordshire County Council directly.  
Hertfordshire County Council [www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)  
General enquiries: 0300 123 4040  
[www.facebook.com/hertscountycouncil](https://www.facebook.com/hertscountycouncil)  
Twitter: @hertsc

# Your Council Tax

## Questions about your Council Tax

If you want to know more about ways to pay your Council Tax, discounts, reductions and exemptions, please contact us.

We understand that the COVID-19 pandemic will have affected some residents' income and we can offer help and advice if you are having difficulty paying your Council Tax.

If you are on a low income you may be eligible for Council Tax Support. This support is not only for people who are out of work, many working people can also get help.

Visit: [www.dacorum.gov.uk/council-tax](http://www.dacorum.gov.uk/council-tax)  
Email: [council.tax@dacorum.gov.uk](mailto:council.tax@dacorum.gov.uk)

# Staying in touch

## MyDacorum

MyDacorum is a secure and flexible way of accessing our services. By signing up you can take advantage of benefits including bin collection reminders, quicker payments and view your Council Tax statements online.

To find out more visit:  
[www.dacorum.gov.uk/mydacorum](http://www.dacorum.gov.uk/mydacorum)

## Social media



[www.facebook.com/dacorum](http://www.facebook.com/dacorum)



[@DacorumBC](https://twitter.com/DacorumBC)



[@DacorumBC](https://www.instagram.com/DacorumBC)

For information about all Dacorum Borough Council's services, visit our website: [www.dacorum.gov.uk](http://www.dacorum.gov.uk)



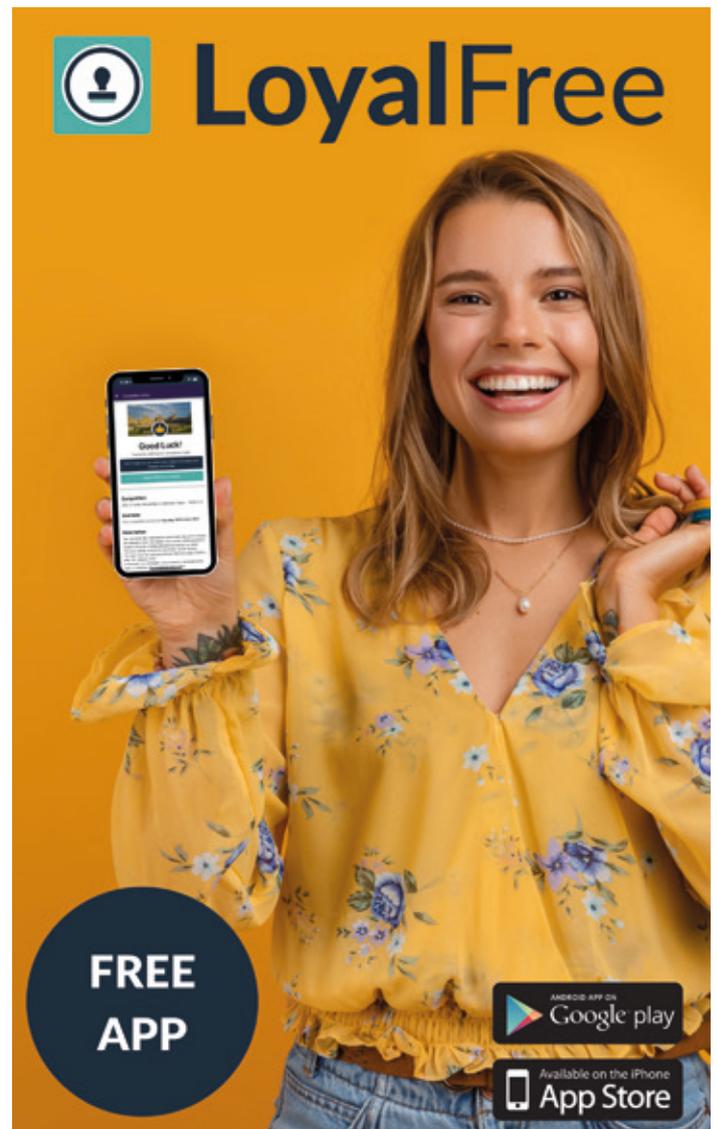
**Get email updates**

Join over 20,000 residents and businesses who receive the latest council news, events, information and service updates by email.

Sign up at  
[www.dacorum.gov.uk/dacorum-life](http://www.dacorum.gov.uk/dacorum-life)



**LoyalFree**



**FREE APP**

ANDROID APP ON  Google play

Available on the iPhone 