

Retail Study – Environment Survey

Date:	Time:	Centre:	Street:
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Condition of carriageway and pedestrian surface, street lights, bollards, signs, traffic signs and signals.
[Loose, broken, missing, uneven, temporary, obstructions]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Seats/planters/hanging baskets/litter bins/water features/ public art
[Paintwork, broken, uneven, parts missing, not working, badly sited, not provided]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Public facilities, Telephones, Bus stops/shelters, Public toilets
[Paintwork, pointing, broken, uneven, parts missing, not working, badly sited/not provided]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Graffiti, Fly-posting, vandalism

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Market stalls and Street traders [tidiness, waste disposal, appropriateness to street]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Barriers to movement [servicing, general traffic, lack of safe crossing facilities, illegal access, parking]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Cycle parking [Formal or informal, availability, capacity]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Maintenance and repair of buildings, shopfronts and canopies

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Personal security and police presence [CCTV coverage, 'ambience', unlit spaces, surveillance]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Wheelchairs access [ramps, dropped kerbs, obstructing]

Facilities for the blind or partially sighted [audible light controlled Crossings, tactile floor surfaces, braille signage]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Hemel Hempstead - Environment Survey

	Marlowes (South)	Marlowes (North)	Bridge Street	Market	Score (out of 20)
Condition of carriageway and street furniture	5	4	4	3	16
Presence and condition of seats, planters, litter bins, water features, public art	4	3	4	2	13
Presence and condition of public facilities eg telephones, bus stops, toilets	3	4	4	2	13
Amount of graffiti, fly posting, vandalism and litter	4	2	4	3	13
Appropriateness of market stalls and street traders	N/A	N/A	N/A	2	2
Ease of movement to include assessing general traffic levels, pedestrian crossings and servicing arrangements	5	3	4	3	15
Facilities for cyclists	N/A	3	2	3	8
Maintenance and repair of buildings, shopfronts and canopies	2	2	3	1	8
Level of personal security and police presence, to include CCTV coverage and ambience	4	3	3	1	11
Level of disability access including facilities for the blind and wheelchair users	4	4	3	3	14
Score (out of 50)	31	28	31	23	

Source: Donaldsons May 2005

Berkhamsted - Environment Survey

	High Street East	High Street West	Lower Kings Road	Score (out of 15)
Condition of carriageway and street furniture	4	3	3	10
Presence and condition of seats, planters, litter bins, water features, public art	4	3	2	9
Presence and condition of public facilities eg telephones, bus stops, toilets	4	2	2	8
Amount of graffiti, fly posting, vandalism and litter	5	5	4	14
Appropriateness of market stalls and street traders	N/A	N/A	N/A	0
Ease of movement to include assessing general traffic levels, pedestrian crossings and servicing arrangements	3	4	2	9
Facilities for cyclists	2	2	2	6
Maintenance and repair of buildings, shopfronts and canopies	4	3	3	10
Level of personal security and police presence, to include CCTV coverage and ambience	4	4	2	10
Level of disability access including facilities for the blind and wheelchair users	4	4	2	10
Score (out of 50)	34	30	22	

Source: Donaldsons May 2005

Tring - Environment Survey

	High Street	Dolphin Square	Frogmore Street	Akeman Street	Score (out of 20)
Condition of carriageway and street furniture	4	4	2	1	10
Presence and condition of seats, planters, litter bins, water features, public art	2	3	2	1	7
Presence and condition of public facilities eg telephones, bus stops, toilets	2	2	2	1	6
Amount of graffiti, fly posting, vandalism and litter	5	2	2	5	9
Appropriateness of market stalls and street traders	N/A	N/A	N/A	N/A	0
Ease of movement to include assessing general traffic levels, pedestrian crossings and servicing arrangements	4	5	5	2	14
Facilities for cyclists	2	3	1	1	6
Maintenance and repair of buildings, shopfronts and canopies	3	3	3	4	9
Level of personal security and police presence, to include CCTV coverage and ambience	3	4	1	3	8
Level of disability access including facilities for the blind and wheelchair users	3	4	2	2	9
Score (out of 50)	28	30	20	20	

Source: Donaldsons May 2005