

Retail Study – Environment Survey

Date:	Time:	Centre:	Street:
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Condition of carriageway and pedestrian surface, street lights, bollards, signs, traffic signs and signals.  
[Loose, broken, missing, uneven, temporary, obstructions]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Seats/planters/hanging baskets/litter bins/water features/ public art  
[Paintwork, broken, uneven, parts missing, not working, badly sited, not provided]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Public facilities, Telephones, Bus stops/shelters, Public toilets  
[Paintwork, pointing, broken, uneven, parts missing, not working, badly sited/not provided]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Graffiti, Fly-posting, vandalism

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Market stalls and Street traders [tidiness, waste disposal, appropriateness to street]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

Barriers to movement [servicing, general traffic, lack of safe crossing facilities, illegal access, parking]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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Cycle parking [Formal or informal, availability, capacity]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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Maintenance and repair of buildings, shopfronts and canopies

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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Personal security and police presence [CCTV coverage, 'ambience', unlit spaces, surveillance]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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Wheelchairs access [ramps, dropped kerbs, obstructing]

Facilities for the blind or partially sighted [audible light controlled Crossings, tactile floor surfaces, braille signage]

1. Very Poor	
2. Poor	
3. Fair	
4. Good	
5. Excellent	
Not Applicable	

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